

**From:** DPA EIS Helpdesk  
**Sent:** Wednesday, October 10, 2001 9:06 AM  
**To:** ALL DPA Statewide Staff; ALL DPA State Associates  
**Cc:** Sturrock, Kathy  
**Subject:** REVIEW OF ALERTS FOR 11/01 BENEFITS  
***BROADCAST TO ALL DPA STAFF  
from SYSTEMS OPERATIONS  
and FIELD OPERATIONS***

On September 30, 2001, Systems Operations ran a batch job to set certain alerts on the ETAL and ETAD screens. The Prospective Budgeting changes were supposed to give staff alerts without deauthorizing the benefits. Unfortunately the old job which de-authorized benefits was run. The job coded some clients 'OU' on the SEPA screen and caused the benefit to be de-authorized. The alerts generated by the old job have new wording and need caseworker action.

Below is a list of the alerts with a 'DUE DATE' of 10/01/01, which need review of 11/01 benefits and possible re-authorization. Temporary Assistance, Food Stamps and Medicaid cases with these alerts were affected by the old batch job.

- **XXXXXXXX TURNED 18-CHECK HS**
- **XXXXXXXX TURNED 19-REVIEW TA**
- **XXXXXXXX WILL TURN 18**
- **XXXXXXXX WILL TURN 19**
- **URNS AGE 18-FS BENEFIT DEAUTH**

As with all alerts, these alerts are considered reports of change. **Caseworkers have ten days to take action and re-determine benefits if necessary.** Review of alerts on the ETAL and/or ETAD is very important and should be done on a daily basis.

If you have any system related questions, please contact the Help Desk at DPA EIS Helpdesk or [EISHelp@health.state.ak.us](mailto:EISHelp@health.state.ak.us). For all other questions contact Steve Neel at [Steve\\_Neel@health.state.ak.us](mailto:Steve_Neel@health.state.ak.us).